Identity Access Management

The challenge
Companies with multiple systems and applications used by many different employees often suffer, having lost track of users and licenses. When employees end their employment or change position, it may happen that expensive licenses is not disabled and that compliance is not respected. Furthermore, the work to assign roles and accesses to user, can be cumbersome and error prone.

The solution
BusinessNow has developed a module that creates, control, and evaluate user creation and rights across all of Your applications and systems. The solution supports compliance, while providing the ability to automate user creation, so this is done without the involvement of IT Staff.

Save money
Deactivation of expensive licenses, when they no longer are in use.

Reduce Errors
Documentation and clear view of who has which licenses.

Document & Log
Reducing errors related to User Management. Also misunderstandings are reduced.

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The details

BusinessNow IAM is fully integrated in ServiceNow.
Request roles and access rights via the Self-service Portal.
The IAM workflow assures that the relevant approvals is requested.
The ServiceNow automation assigns roles, via the integration to AD, SAP & AX.
Manage and control the IAM process at the IAM overview page.

Administration and audit

IAM integrates the role handling with the handling of Business Services.
Define assignment rules for each role, including approval steps and deployment methods.